

# WE NEED YOUR HELP!

We are aware that you are not receiving some mailers from NSSRA. We certainly understand your frustration, and have found out what you need to do...

***PLEASE CALL THE US POSTAL SERVICE  
TO FILE A COMPLAINT!***

**1-800-ASK-USPS (1-800-275-8777)**



The official complaint cannot be filed with NSSRA. Rather, the US Postal Service has advised us that each family must file an individual complaint by calling the number above.

#### **In the meantime:**

1. Contact us so that we can resend the mailer.
2. Check our website ([www.nssra.org](http://www.nssra.org)) for information.
3. Brochures are available at local park districts, our vans, and NSSRA office.

**Questions? Please contact  
Naoko Ostermann at NSSRA at  
847-509-9400**

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